

# CENTRE EXPO CONGRÈS

Mandelieu la Napoule

## CENTRE EXPO CONGRÈS – MANDELIEU APPROACH TO THE ISO 20121 STANDARD

### Our Sustainable Development and Social Responsibility policy



#### OUR MISSION

The CEC is the major player in business tourism and events in Mandelieu and contributes to the outreach and attractiveness of the destination by hosting and organising events on a local, national and international scale within the CEC itself. Our commitment to the ISO 20121 certification process allows us to create this positive and lasting dynamic for all the activities organised within the CEC, as a site manager and event organiser and for employees working exclusively for site activities.



#### OUR VALUES

Today, four core values define our company and its team:

**Team Spirit:** acting together for the common interest and giving everyone their place within the company.

**Listening:** being attentive to feedback from our stakeholders in a principle of continuous improvement.

**Creativity:** standing out, innovating to meet the needs and expectations of our stakeholders.

**Responsiveness:** being able to react quickly and dynamically to optimise collective success.



#### OUR PRINCIPLES

**Inclusion:** Consultation with interested parties and considering their expectations

**Vigilance:** preventing risks and controlling the impacts of our activities

**Integrity:** commitment to the ethical principles of the professional sector in accordance with our four values

**Transparency:** regular communication internally and externally in a clear, objective and accessible way



#### OUR PRIORITY ISSUES

##### Environmental issue

Have effective waste management

##### Social issue

Maintain health and safety and promote listening and dialogue with our stakeholders

##### Economic challenge

Promote the sustainable and positive economy and work for economic performance



#### OUR COMMITMENTS

The management of the CEC is committed to setting up, evaluating and improving its responsible management system in accordance with the principles of sustainable development. Management undertakes to provide the necessary resources and to act in compliance with legal and other requirements which apply to it. In order to promote our sustainable development policy in complete transparency, the management and the CEC team are committed to obtaining and maintaining the ISO 20121 international certification, which guarantees our responsible management system.

[WWW.MANDELIEUCONGRES.COM](http://WWW.MANDELIEUCONGRES.COM)

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